

Fire action

If fire breaks out in your apartment:

- Leave the room where the fire is straight away. Then close the door.
- Tell everyone in your apartment and get them to leave
- Close the apartment entrance door behind you
- Do not stay behind to put the fire out
- If there is a lift - Do not use it
- Operate a break glass point in your building as soon as you discover a fire IF there is a system fitted. Not all high rise have or need a break glass system.
- Wait outside. Away from the building.
- Call the fire service - dial 999 or 112

If you see or hear of a fire in another part of the building:

- The building is designed to contain a fire in the apartment where it starts. This means it will usually be safe for you to stay in your own apartment if the fire is elsewhere.
- You must leave immediately if smoke or heat affects your home or if you are told to leave by the fire service
- If there is a lift - Do not use it
- If you are in doubt - get out
- Call the fire service - dial 999 or 112

To call the fire service:

- Dial 999 or 112
- When the operator answers give your telephone number and ask for fire
- When the fire service reply give the address where the fire is
- Do not end the call until the fire service has repeated the address correctly

DO NOT

Store gas cylinders, paraffin or other highly flammable liquids in your apartment or shed.



Park or block access to the apartments. Access roads and gates are designed to allow fire appliances to get as close as possible to fight fires.



Wedge doors open. Remove wedges if you find them.



Leave objects on the landings that could be in the way when you try to escape.



Smoke in communal areas including the landing and lifts. It is against the law to do so.



Place candles or tea lights on, or near to flammable materials e.g. curtains.



Check your smoke alarms weekly. Visit our website for more information.



www.staffordshirefire.gov.uk



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Fire and Rescue Service
preventing • protecting • responding