

Nicola Hesketh
Project and Information Coordinator

Our Ref: FOI5558/NH/02
Please ask for: Nicola Hesketh
Direct dial: 01827 709266 / 01827 709587
E-mail: FOImailbox@tamworth.gov.uk

[Name Redacted]

5th December 2018

Dear [Name Redacted]

Freedom of Information – Request for Information

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act, please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

Details of Your Request

Please provide me with the following data with consideration given to the Freedom Of Information Act 2000.

I would like to know:

- 1. The number of noise complaints made to the council in 2015*
- 2. The number of noise complaints made to the council in 2016*
- 3. The number of noise complaints made to the council in 2017*
- 4. The number of noise complaints made to the council in 2018, up to the date of this request (November 13th 2018)*

I would be grateful if you could break your response down into the following categories of noise complaint types, or their effective equivalents:

Domestic noise

This includes loud music, barking dogs, burglar alarms and late-night parties.

Commercial noise

This includes factory noise, fan noise, chiller noise, delivery noise, construction site noise and music from pubs and clubs.

Noise in streets

This includes car alarms, ice cream chimes, machinery operating in the road and the use of loudspeakers - but excludes traffic.

The response to your request as follows:

Year	Total	Domestic	Commercial	Street
2015	264	184	76	4
2016	174	117	57	0
2017	192	129	63	0
2018	188	117	71	0

IMPORTANT NOTICE ABOUT USE OF INFORMATION PROVIDED UNDER THE FREEDOM OF INFORMATION ACT (FoIA)

Most of the information that we provide in response to Freedom of Information Act 2000 requests will be subject to copyright protection. In most cases the copyright will be owned by Tamworth Borough Council. The copyright in other information may be owned by another person or organisation, as indicated on the information itself.

You are free to use any information supplied for your own non-commercial research or private study purposes. The information may also be used for any other purpose allowed by a limitation or exception in copyright law, such as news reporting.

However, any other type of re-use, for example by publishing the information in analogue or digital form, including on the internet, will require the permission of the copyright owner. For information where the copyright is owned by Tamworth Borough Council details of the conditions on re-use can be provided on application to the contact below.

For information where the copyright is owned by another person or organisation you must apply to the copyright owner to obtain their permission.

This council also believes in transparency of information, this includes requests made under the Freedom of Information Act and the Environmental Information Regulations and we reserve the right to publish these requests in our Disclosure Log along with the response, the requestors name and/or company where the information is requested on a regular basis. Care shall be taken not to publish your email address or physical address where it is considered personal information as defined under the General Data Protection Regulation 2018.

Project and Information Coordinator,
Tamworth Borough Council,
Marmion House,
Lichfield Street,
Tamworth,
B79 7BZ

Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh
Project and Information Coordinator