

Nicola Hesketh
Project and Information Co Ordinator

Our Ref: FOI5051/NH/02
Please ask for: Nicola Hesketh
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E-mail: FOImailbox@tamworth.gov.uk

[Name Redacted]

13th April 2018

Dear [Name Redacted]

Freedom of Information – Request for Information

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

Details of Your Request

- *How much has the council spent on (a) general waste collection, (b) recycling waste collection in each year since 2009-10?*
- *Please can you tell me frequency of (a) general waste collection, (b) recycling waste collection in each year since 2009-10?*
- *How many requests for replacement bins did you receive in each year since 2009-10?*
- *How many replacement bins did you provide in each year since 2009-10?*
- *How much money did the council receive as a result of providing replacement bins in each year since 2009-10?*
- *How many complaints the council has received in relation to refuse collection in each year since 2009-10?*

The response to your request as follows:

Note: Our waste services are jointly operated with Lichfield District Council; therefore data below is for the shared service.

	Cost of Service £	Frequency	Number of Replacement Bins	Income for Replacement Bins £	Complaints
2010/11	4,496,568	Fortnightly	n/a	102	12
2011/12	4,947,334	Fortnightly	1,460	738	16
2012/13	4,616,298	Fortnightly	1,528	588	40
2013/14	4,563,351	Fortnightly	1,826	700	8
2014/15	5,101,824	Fortnightly	2,137	950	7
2015/16	5,137,542	Fortnightly	1,737	1,363	7
2016/17	5,550,584	Fortnightly	2,063	1,853	5

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Marmion House,
Lichfield Street,
Tamworth,
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Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh
Project and Information Coordinator