

Nicola Hesketh
Project and Information Co Ordinator

Our Ref: FOI4931/NH/02
Please ask for: Nicola Hesketh
Direct dial: 01827 709 587
E-mail: FOImailbox@tamworth.gov.uk

[Name Redacted]

15th February 2018

Dear [Name Redacted]

Freedom of Information – Request for Information

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

Details of Your Request

I am writing to you under the Freedom of Information Act to request information regarding data and cybersecurity incidents in the calendar year 2017 affecting information owned, processed or generated by your local authority.

[1] Please may you provide me with the number of data breaches that occurred of your organisation's owned, processed or generated information in the calendar year 2017.

[1.2] Please may you provide me with a list of details regarding these breaches (i.e. when they occurred, how they occurred, and what information was lost).

[2] If your organisation differentiates between data breaches and data incidents, please may you provide me with the number of data incidents that occurred of its owned, processed or generated information in the calendar year 2017.

[2.2] Please may you provide me with a list of details regarding these incidents (i.e. when they occurred, how they occurred, and what information was lost).

[3] Please may you provide me with the number of cyber security incidents that occurred within your organisation in the calendar year 2017.

[3.2] Please may you provide me with a list of details regarding these incidents (i.e. when they occurred, how they occurred, whether information was exposed, and how the incident was handled, if recorded as a crime by the police and/or whether the National Cyber Security Centre was informed).

The response to your request as follows:

[1] 4

[1.2]

When	How	Information Lost
May 2017	Incorrect email address used to report query	Address of where query relates.
December 2017	Letters sent to one recipient rather than individually issued	Name Address Direct Debit Amount Reason for no-collection (Letters returned to TBC)
December 2017	Personal/Sensitive Data left in meeting room following daily meeting.	No information lost, contained within Marmion House.
December 2017	Letters contained within one envelope unaccounted for.	Name Job title Information regarding consultation Minor changes to drivers responsibilities All letters are the same - (Envelope has since been returned to TBC)

[2] n/a

[2.2] n/a

[3] 1

[3.2] Ransomware incident, handled internally and not reported to the Police/NCSC. No loss/compromise of data.

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publish your email address or physical address where it is considered personal information as defined under the Data Protection Act 1998.

Project and Information Coordinator,
Tamworth Borough Council,
Marmion House,
Lichfield Street,
Tamworth,
B79 7BZ

Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh
Project and Information Coordinator