

Nicola Hesketh  
Project and Information Co Ordinator

**Our Ref: FOI4570/NH/02**  
**Please ask for: Nicola Hesketh**  
**Direct dial: 01827 709 587**  
**E-mail: FOImailbox@tamworth.gov.uk**

[name redacted]

28<sup>th</sup> June 2017

Dear [name redacted]

### **Freedom of Information – Request for Information**

With regards to your recent enquiry for information held by the Authority under the provisions of the Freedom of Information Act. Please find the information you requested below with reference in the box to your original enquiry for clarity where multiple answers are required.

#### **Details of Your Request**

*I am writing to you to request information under the Freedom of Information Act. I have attached a spreadsheet which contains the questions to which I would appreciate your response.*

**The response to your request as follows:**

**Please see attachment.**

**To Note:**

**Questions 5,6,10 & 15 seek an opinion so no data held.**  
**Question 11 – No data held as not used any**  
**Question 13 – Data not held as budgets not that granular**

#### **IMPORTANT NOTICE ABOUT USE OF INFORMATION PROVIDED UNDER THE FREEDOM OF INFORMATION ACT (FoIA)**

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This council also believes in transparency of information, this includes requests made under the Freedom of Information Act and the Environmental Information Regulations and we reserve the right to publish these requests in our Disclosure Log along with the response, the requestors name and/or company where the information is requested on a regular basis. Care shall be taken not to publish your email address or physical address where it is considered personal information as defined under the Data Protection Act 1998.

Project and Information Coordinator,  
Tamworth Borough Council,  
Marmion House,  
Lichfield Street,  
Tamworth,  
B79 7BZ

Details of Tamworth Borough Council's internal review and complaints procedure are attached, in accordance with the provisions of the Act.

Yours Sincerely

Nicola Hesketh  
Project and Information Coordinator

**Organisation Information**

Q1 Organisation Name:

Tamworth Borough Council
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Q2 Organisation Type:

Local Authority	X
ALMO	
Housing Association	

Q3 Organisation Based:

Northwest	
Northeast	
Yorkshire and Humber	
East midlands	
West midlands	X
Southwest	
East of England	
Southeast	
London	

**Strategic Issues**

Q4

To what degree is your organisation's approach to improving energy efficiency of the stock integrated into ongoing asset management, rather than seen as a standalone exercise?

Fully integrated and planned into each and every work programme to maximise opportunities.	
Fully integrated but applied in an ad hoc manner.	
Some measures integrated and some as standalone.	
Most still applied as standalone or on trials due to the nature of available funding.	
Only carry out energy works as responsive repairs or where legally obliged.	X

Q5 What are the key drivers to encourage your organisation to install sustainable retrofit measures in your housing stock? (please tick all those which apply)

Available finance	
Climate change	
Generating income from renewables	
Government policy and targets	
Improving tenant health	
Increasing asset value/stock condition	
Maintaining asset value/stock condition	
Maintaining lettability of property	
Organisational commitment	
Reduce risk of tenants in arrears	
Reducing fuel poverty and improving affordability	
Resident demand	
None of the above	

Q6 What are the key barriers which are preventing you installing sustainable retrofit measures in your housing stock? (please tick all those which apply)

Commercial difficulties e.g. failure to establish strategy	
Difficulties in procurement	
Lack of clear policy direction from the Government	
Lack of funding and an unproven business case	
Lack of in-house awareness of opportunities	
Lack of technical knowledge	
Limited supply chain skills, knowledge and capability	
Other organisational priorities	
Planning issues	
Resident resistance	
Too much long term risk e.g. defects	
None of the above	

**Asset Data**

Q7 Number of units under management:

	Pre 1945	1945-64	1965-74	1974-2000	Post 2000	Total
Traditional Construction						2545
System Build Construction						1736
<b>Total</b>						4281

Q8 Decent Homes

What percentage of your properties are currently non-decent?	39.99
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Q9 Energy Performance

What is the average SAP rating for your assets?	
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Q10 What confidence do you have in the accuracy of your stock condition and asset management data?

Very Low	
Low	
Medium	
High	
Very High	

**Knowledge & Implementation**

Q11 What are the main sources of information used when assessing what retrofit technology to adopt?

Consultants	
Government advisory services	
Industry Reports	
Installers	
Internal organisation sources	
Internet	
Manufacturers	

Networks	
Procurement bodies	
Universities	
Other	

Q12 What funding sources have you used to deliver retrofit energy efficiency improvements?

ECO	
Green Deal	
CERT (2008-2012)	
CESP (2009-2012)	
Funded from own resources	X
Other (please specify)	

Q13 How much money has been invested in retrofit measures in the following years?

	2012-13	2013-14	2014-15	2015-16	2016-17
Grant Funding					
Internal Funding					
Total					

Q14 What retrofit technologies have been installed or considered for your assets?

	Implemented	Considering	Not Considering
Air Source Heat Pumps			
Biomass boilers			
Boiler Replacements	X		
Cavity Wall Insulation			
CHP boilers			
Draught stripping			
External Wall Insulation			
Ground source heat pumps			
Internal Wall Insulation	X		
Loft Insulation	X		
Mechanical Ventilation/Heat Recovery			
Photovoltaics			
Solar Thermal			
Supply of high-efficiency white goods to residents			
Thermally efficient doors and windows	X		
Wind turbines			

Q15 Of the retrofit technologies implemented, how effective do you believe them to have been (on a scale of 1-5, 1 being ineffective and 5 being very effective)?

	Not Effective					Very Effective
	Not Implemented	1	2	3	4	5
Air Source Heat Pumps						
Biomass boilers						
Boiler Replacements						
Cavity Wall Insulation						

CHP boilers						
Draught stripping						
External Wall Insulation						
Ground source heat pumps						
Internal Wall Insulation						
Loft Insulation						
Mechanical Ventilation/Heat Recovery						
Photovoltaics						
Solar Thermal						
Supply of high-efficiency white goods to residents						
Thermally efficient doors and windows						
Wind turbines						

Q16 Do you undertake any post completion assessment of retrofit measures undertaken?

Yes	
No	X