

Contract Register for Publishing






Please be advised that the review date of the contract is based on the value of the contract.

Contracts less than £50,000 will be reviewed 3 months before the expiry of the contract.

Contracts above £100,000 will be reviewed 6 months before the expiry of the contract.

Contracts with reference numbers starting with QQ are the result of an invitation to quote, all others are a result of an invitation to tender.

Generated on: 23 October 2024

Action Status	
	Cancelled
	Overdue; Neglected
	Unassigned; Check Progress
	Not Started; In Progress; Assigned
	Completed

Ref Number	Contract Title	Supplier Name	Business Type Description	Description of Contract	Service Area/ Organisational Unit	Contract Timeframe	Contract Start Date	Contract End Date	Contract Costs
08/003	Performance Management Software	IDEAGEN GAEL LIMITED	Other	Annual Maintenance for Performance Management System	Transformation and Corporate Performance / Performance	Annual rolling contract	03-Nov-2010	02-Nov-2024	£135,692.00
08/004	Tensor - Time & Attendance system	Tensor	Other	Support & Maintenance Marmion House, Phil Dix Centre, Depot, Castle, Ankerside - Hardware Support & Maintenance Marmion House, Phil Dix Centre, Depot, Castle, Ankerside - Software	Transformation & Corporate Performance/ Organisational Development	Annual rolling contract	01-Jan-2011	31-Mar-2025	£39,000.00
08/010	Support & Maintenance Financial System	Advanced Business Solution	Other	Support & Maintenance provision for Financial System	Finance / Financial Operations	Annual rolling contract	01-May-2012	30-Apr-2025	£806,725.90
08/013	Swimming Provision	Snowdome Leisure			Communities, Planning & Partnerships/ Leisure Services	Annual rolling contract		31-Dec-2026	£1,362,815.00

Ref Number	Contract Title	Supplier Name	Business Type Description	Description of Contract	Service Area/ Organisational Unit	Contract Timeframe	Contract Start Date	Contract End Date	Contract Costs
08/019	Shared Service - Health & Safety Provision	Lichfield District Council	Other		Transformation & Corporate Performance/ Health & Safety	Annual rolling contract	01-Feb-2007	31-Mar-2025	£22,100.00
08/022	Landline Telephones	British Telecommunications PLC	Other	Telephone lines for the Wealden & Eastbourne Lifeline Contract	Transformation & Corporate Performance/ Customer Services	Annual rolling		31-Dec-2024	£238,385.00
08/033	In-tend	In-tend limited	Medium Enterprise	Annual Maintenance & Hosting	Finance / Procurement	Annual rolling contract	01-Apr-2006	31-Mar-2025	£81,029.00
13/026	Electoral Management Software inc Support & Maintenance	Civica UK Limited (was Xpress Software Solutions Ltd)	Other	Provision of Electoral Management Software inc Support & Maintenance	Solicitor/ Electoral Services	5 years then annual rolling contract	01-Apr-2014	28-Mar-2025	£96,230.41
15/010 B	Web Mapping	StatMap	Other	Provision & Maintenance of a Web Mapping Solution	People / Information Services	3 years. After expiry date became annual rolling contract	09-Feb-2016	19-Jul-2025	£25,600.00
17/006	Commercial Waste Disposal & Recycling	Biffa	Small Enterprise	Commercial Waste Disposal & Recycling	Assets / Property Services	3 years with options of 1 x 2 years	02-Jul-2018	05-Oct-2024	£85,500.00
17/009	Compliance Management Services	Graham Assets Management		ASBESTOS, LEGIONELLA & FIRE RISK ASSESSMENTS		5 with option to extend for further 2 years	01-May-2018	01-Jun-2025	£415,867.00
17/017	Customer Portal	Civica UK Limited	Medium Enterprise	Customer portal	Customer services	5 years + 2 years extension if required	27-Jul-2018	30-Nov-2024	£216,000.00
19/001A	Planned Maintenance and Property Reinvestment Works	Wates		Planned Maintenance and Property Reinvestment Works	Assets	10 years	01-Apr-2020	31-Mar-2030	£42,900,000.00
19/001B	Responsive Repairs and Maintenance	Equans		Responsive Maintenance, Gas and Heating, Out of Hours Emergency Work, Void Property Works.	Assets	10 years	01-Apr-2020	31-Mar-2030	£62,500,000.00
19/003	Building Control Shared Services	Building Control Partnership	Other	Building Control Shared Services	Growth & Regeneration	5 Years - Now rolling	01-Apr-2019	31-Mar-2025	£180,000.00

Ref Number	Contract Title	Supplier Name	Business Type Description	Description of Contract	Service Area/ Organisational Unit	Contract Timeframe	Contract Start Date	Contract End Date	Contract Costs
19/008	Corporate MFD Print, Copy and Scan	Konica Minolta	Other	Corporate MFD Print, Copy and Scan	ICT Services	5 years	11-Nov-2019	10-Nov-2024	£75,978.34
19/012	Payment Card Cash Collection	Allpay		Payment Card Cash Collection appointed via Northern Housing Consortium	GF Cash Collection & HRA Income management	4 years + 1 year extension	01-Jan-2020	31-Dec-2024	£212,920.00
19/015	Wild About Tamworth	Staffordshire Wildlife Trust	Community Sector	To develop further opportunities for enhancing all open spaces including existing and new Local Nature Reserves within Tamworth Borough and link this to additional environmental initiatives and projects. The contractor will seek to increase participation by local residents and promote sustainable environmental regeneration supporting the Council's role in environmental improvement, improving access to natural habitats, increasing biodiversity, raising awareness and educating young people on the natural environment.	Operations and Leisure	5 with option to extend by 1 year	01-Sep-2020	31-Aug-2025	£90,000.00
19/021	Consultancy Services in Relation to Construction project management	Easton Bevins		Consultancy services in relation to construction project management for retained garage sites	Assets	up to 5 years	01-May-2020	30-Apr-2025	£45,750.00
20/005	Town Centre footfall counting system	Indestinate Ltd	Other		Economic Development & Regeneration	5 years	01-Mar-2021	01-Mar-2026	£24,510.00
20/006	Programme and Project Management	Trueman Change		To procure Programme and Project Management services to support the Councils Recovery and Reset Programme	Neighbourhoods	4 years	01-Nov-2020	31-Oct-2024	£50,000.00
20/010	Mobile Voice & Data Services	Wavenet Ltd.	Other	Mobile Phone and Data Services	ICT	3 years	22-Feb-2021	30-Mar-2024	£68,256.00

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20/011	Legal Services Regeneration	Freeths LLP	Other	Provide advice, support and drafting as the Customer may require in relation to Regeneration projects in the Borough of Tamworth and as described in the Statement of Requirements.	Economic Development & Regeneration	3.5 years		30-Sep-2024	£200,000.00
20/015	Operation and Management of Tamworth Market	LSD Promotions	Medium Enterprise	Contractor will manage and deliver all aspects of the regular street Markets in order to attract more traders and shoppers and raise the profile and quality of its offer.	Economic Development & Regeneration	5 years + 2 years extension option	01-Jun-2021	31-May-2026	£0.00
20/017	Insurance	Zurich Municipal	Other		Finance / Financial Operations	5 years	30-Sep-2021	29-Sep-2026	£1,287,469.00
21/001	Financial Wellbeing, Debt and Generalist Advice Service	Citizens Advice Mid Mercia	Other	Financial Wellbeing, Debt & Generalist Advice Service, which will be known as Tamworth Advice Centre (TAC) alongside a Money Advice and Tenancy Sustainment Service linked to the prevention of Homelessness across all tenures and also linked specifically to the sustainment of Council Tenancies. The service will be proactive and provide access and support to residents at an earlier stage rather than at a more complex crisis stage.	Partnerships	3 years + 2 years extension option	01-Apr-2022	31-Mar-2025	£246,000.00
21/002	Car Park Machines	Metric Group Limited	Other	Provision and installation of 18 new car park pay and display machines from the ESPO 509 framework at agreed locations across our TBC off road car parks.	Economic development & regeneration	4 years	12-Nov-2021	11-Nov-2025	£29,676.00
21/003	Framework for Castle Architects	Donald Insall Associates Limited	Other	Framework agreement for the provision of consultant conservation architect services for Tamworth Castle	Tamworth Castle	3 years + 1 year extension option	03-Nov-2021	02-Nov-2025	£95,850.00

Ref Number	Contract Title	Supplier Name	Business Type Description	Description of Contract	Service Area/ Organisational Unit	Contract Timeframe	Contract Start Date	Contract End Date	Contract Costs
21/004	Christmas Lights	Hi-Lite Ltd.	Other	Contractor to fully manage the installation, maintenance and removal of the Christmas lights and associated electrical installations within Tamworth town centre and agreed delegated areas.	Tamworth Castle	3 years + 1 year extension option	01-Jan-2022	31-Dec-2024	£93,589.00
21/006A	Annual Canvass Contract	Print UK		The Council uses the Xpress software system for electoral services and now requires a rapid and cost-effective provision of printing and mailing services to meet strict deadlines for the production of electoral registers and to run efficient and timely elections.	Electoral Services	5 years + 1 year x 2 extension option	01-Jan-2022	31-Dec-2026	£14,380.00
21/006B	Poll Cards Contract	Print UK		The Council uses the Xpress software system for electoral services and now requires a rapid and cost-effective provision of printing and mailing services to meet strict deadlines for the production of electoral registers and to run efficient and timely elections.	Electoral Services	5 years + 1 year x 2 extension option	01-Jan-2022	31-Dec-2026	£21,562.00
21/006C	Ballot Papers & Postal Packs contract	Print UK		The Council uses the Xpress software system for electoral services and now requires a rapid and cost-effective provision of printing and mailing services to meet strict deadlines for the production of electoral registers and to run efficient and timely elections.	Electoral Services	5 years + 1 year x 2 extension option	01-Jan-2022	31-Dec-2026	£74,570.00
21/009	Cash Collection Services	Kings Armoured Security Services	Small Enterprise	Provision of a cash collection service for several of its buildings and car park sites within the Borough of Tamworth and for the subsequent transfer of the funds to a designated bank account.	Operational Finance	3 years + 2 years extension option	01-Mar-2022	28-Feb-2025	£84,960.00

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21/011	Town Centre AR Trail	Peel Interactive	Other	The Council has an ambitious plan to deliver a new, innovative, interactive and immersive augmented reality visitor campaign within Tamworth Town Centre that will run until the end of March 2025	Communities Planning & Partnerships	43 months	01-Sep-2021	31-Mar-2025	£20,000.00
21/012	Street Scene Operational Vehicles	Day Fleet	Other	Lease of Operational Vehicles x 19	Street Scene	5 yrs	01-Apr-2022	01-Aug-2028	
21/013	Streetscene Sweepers	Dawson Group	Other	Lease of 4 sweeper operational vehicles	Street Scene	3 yrs	01-Apr-2022	28-Jul-2026	£407,652.00
21/016	Bereavement management system	GSS (NI) Limited (PlotBox)	Other	CCS G-Cloud 12 Framework Agreement (RM1557.12) for administration software for Cemetery Services	Cemeteries	2 years + 1 year x 2	21-Feb-2022	20-Feb-2026	£61,665.00
21/017	Company Paid Health Insurance Scheme	UK Healthcare	Other	The provision of a Company Paid Health Scheme for up to 350 contracted employees. It will include a set element paid for by the Council and additional elements that can be made available at cost to casual, temporary staff who are not eligible for company paid elements. It will also include additional elements that employees can choose to upgrade or include partners within.	HR	2 years + 1 year x 2 +1 extension option	01-Apr-2022	31-Mar-2025	£211,560.00
21/023	Leisure Projects 3	Knight, Kavanagh & Page Limited	Other	Review of an open spaces assessment, an indoor & outdoor sports strategy and conducting a leisure centre feasibility study	Growth & Regeneration	1 year	14-Mar-2022	31-Oct-2024	£99,975.00
21/026	Debt Management Services	Qualco (UK) Limited	Other	Call off Order Framework RM6208 for Debt Management Services	Revenue & Benefits	3 years	01-Mar-2022	30-Jun-2025	
22/001	Gungate Enabling Works	AFSLP Ltd T/A Space & Place	Other	Works at site	Regeneration	12 Months??		30-Sep-2024	£31,950.00
22/005	Corporate Banking Facilities	Lloyds Bank PLC	Other	To provide banking facilities including cash management and payment services to TBC		5 years with option of additional 5 (on 3 + 2 basis)	12-Oct-2022	11-Oct-2027	£53,021.00

Ref Number	Contract Title	Supplier Name	Business Type Description	Description of Contract	Service Area/ Organisational Unit	Contract Timeframe	Contract Start Date	Contract End Date	Contract Costs
22/007	The Design & Delivery of A Business Support Programme	DIGITAL ISLANDS BUSINESS SERVICES LTD	Other	To secure a suitably qualified and experienced Contractor (an individual or organisation) to design a business support intervention programme for Tamworth Town Centre businesses, and to deliver the programme as designed over a three year contract period.	Economic Development	3 years	01-Jul-2022	11-Sep-2025	£45,000.00
22/008	Hybrid Mail Postal Services	PSL Print Management Ltd	Other	Provision of corporate Postal Services for Tamworth Borough Council	Customer Services	3+1	01-Nov-2022	04-Apr-2026	
22/010	Marketing Prospectus for Marmion House	Thomas Lister	Other	Consultancy support to create a Marketing Prospectus for Marmion House	Economic Development and Regeneration	1 yr		31-Dec-2024	£9,999.00
22/015	Feasibility / Engagement Studies Tamworth Voluntary and Community Sector	Community Together CIC	Other	Provision Of Feasibility/ Engagement Studies with Tamworth's Voluntary and Community Sector, including the production of 3 studies for the Council, Tamworth Wellbeing Strategy, Tamworth Voluntary Sector Strategy and Tamworth Voluntary Sector Commissioning Framework.		3 months + option in yr 3 - 2024/25	23-Jan-2023	31-Mar-2025	£33,825.00
22/016	FHSF Main Contractor	Speller Metcalf		3 x Building projects for Tamworth Future High Street Programme to bring economic improvements		1 yr??		01-Apr-2025	
22/020	Occupational Health Services	HealthWork Group Ltd	Other	Contract for the provision of Occupation Health Services (LDC procurement)	HR	3 years	31-Mar-2022	31-Mar-2025	£96,750.00
23/002	Stray Dog Control Services	Noah's Ark Environmental Services Ltd	Small Enterprise	Collection, Kennelling and Re-homing of Stray Dogs for TBC		3 +2		31-Jul-2026	£93,300.67
23/003	UK Shared Prosperity Funding Round 2	Various	Other	Bids for funding for projects relating to Lot 1 Communities & Places and Lot 2, Supporting Local People	Shared Prosperity	2 years overall, but varies depending on contract		31-Mar-2025	£1,000,000.00

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23/004	Call Monitoring - Technology Enabled Care Services	Tunstall Healthcare (UK) Limited	Medium Enterprise	Community Alarm Call Service, Lone Working Monitoring Service and Associated Arrangements	Housing	3yrs + 2yrs	14-May-2024	13-May-2027	£53,175.97
23/005	Water and Waste Water	ADSM	Other	Water and Sewerage services	Finance / Procurement	2 years		31-Oct-2025	£222,843.00
23/006	Homeless Hub	Citizens Advice Mid Mercia CMM	Other	The aim of the Homeless Hub is to prevent homelessness by tackling it with early intervention through advice, signposting, information, and support to those rough sleeping or at risk of homelessness	Neighbourhoods, Housing Solutions	1 + option of 1 subject to formal review	15-Sep-2023	31-Aug-2025	£200,000.00
23/007	Programme & Project Management Services	Trueman Change	Medium Enterprise	Programme and project management specialist to assist the Council with the continued preparedness' for the Social Housing (Regulation) legislation ensuring excellent council housing services for its Tenants and Leaseholders.	Housing - Neighbourhoods	1yr + 1yr + 1yr	01-Jul-2023	31-Mar-2026	£90,000.00
23/009 A	Stairlifts - Disabled Facilities Grants	Stannah	Other	Supply and fit stairlifts fully compliant with relevant and current legislation	Assets	2.5yrs + 1yr	06-Oct-2023	31-Mar-2026	
23/009 B	Through Floor and Step Lifts	Wessex Lifts Co Ltd	Other	Supply and fit Through Floor Lifts which are fully compliant with relevant and current legislation and standards, including LOLER where applicable.	Assets / Adaptations	2.5 yrs + 1 yr		31-Mar-2026	
23/010	UK Shared Prosperity Funding Year 3 - Employment and Skills	South Staffordshire College	Medium Enterprise	Focus on People and Skills, provide high quality skills training to support pay, employment and productivity growth.	Shared Prosperity	1 YR	01-Apr-2024	31-Mar-2025	£497,869.00
23/011	Grounds Maintenance & Plant	Farol and Sharrocks	Medium Enterprise	Supply new ground maintenance machinery (mowers) plus 2 yrs maintenance	Operations and Leisure Street Scene	2 Years		03-Dec-2025	£319,886.67
23/012	Bulk Fuels Framework	New Era Fuels	Small Enterprise	Supply of Liquid Fuel under CCS Framework RM6177	Streetscene	2 years	01-Apr-2024	31-Mar-2026	£100,000.00

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23/014	Consultancy to review Leasehold Services and Associated charges	Campbell Ticket Ltd	Small Enterprise	Consultancy Services to Undertake a review on how the Council engage with Leaseholders	Assets	6 to 12 months		30-Nov-2024	£48,669.00
23/017	Leisure Consultancy	Max Associates (Holdings) Ltd	Small Enterprise	Feasibility	Leisure	6 Months		31-Oct-2024	£33,300.00
23/018	Technology Enabled Care Services	Tunstall Healthcare (UK) Ltd	Medium Enterprise	Provide telehealth and telecare services to provide care and support for people with long term conditions	Assets and Housing	1 yr + optional 1 yr	01-Jan-2024	31-Dec-2025	£23,299.30
23/022	Washroom Services	Initial Washrooms	Small Enterprise	Washroom Services under ESPO Framework	Assets	3 years	01-Apr-2024	12-May-2027	£38,328.00
23/023	Firework Display	FTF Worldwide Event Management Ltd	Other	Provision of Firework Displays at the annual fireworks night event in Tamworth	Arts and Events	1yr+1yr + 1yr		10-May-2025	£60,000.00
23/024	Fire Alarm System at Castle	Sunfish Services Ltd	Other	Fire alarm installation and maintenance at Tamworth Castle	CP & P Castle	1 YEAR	01-Oct-2024	31-Jan-2026	£36,723.80
23/025	UK SPF Cost of Living	Community Homes Solutions Limited	Small Enterprise	E13 Community Measures to reduce the cost of living		1 yr		31-Mar-2025	£22,400.00
23/027	Gas	Total Gas / Total Energies	Other	Provision of gas supply through CCS framework	Corporate Procurement	4 years then rolling?		20-Feb-2027	
23/028	CCS GCloud 13 IEG4 Contract	IEG4 Limited	Small Enterprise	Citizen Facing Forms for Local Government Digital Benefits	Benefits	2 years	15-Jul-2023	14-Jul-2025	£54,289.13
24/002	Network Infrastructure	Softcat	Other	Supply and refresh Network Infrastructure, includes 5 years support, maintenance and licensing	ICT	5 years	27-Sep-2024	03-Nov-2029	£145,045.31
24/003	Treasury Consultancy Services	Link Treasury Service Limited	Small Enterprise	The provision of treasury management consultancy service	Finance	3 years +2 years (1+1)	15-Sep-2024	14-Sep-2027	£72,150.00
24/008	NofE CPC Total Tech Framework	Phoenix Software		Microsoft ESA Renewal	ICT	3 years		30-Apr-2027	£248,989.64
24/012	Electricity	EDF Energy - CCS	Other	Supply of Electricity		3y years ongoing		31-Mar-2028	

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FW2022-01	MHR - HR & Payroll Support & Maintenance	MHR International UK Ltd	Other	Provision of Human Resources Management system software and support and maintenance. iTrent Rental Human Resource Management System. RTI & Pension Reform Rental. LGPS Scheme. Escrow Licence and Business Objects Professional x 2	People Information Services	5 Years		09-Dec-2027	
ICT-02	Cadcorp - Support & Maintenance	Cadcorp	Other	Support & Maintenance: - Map Modeller x 1 Map Editor x 5	People / Information Services	Annual rolling contract	01-Apr-2001	31-Mar-2025	£117,181.66
ICT-03	NCC Group - Escrow Agreements	NCC Group	Other	Escrow Agreement:- Efinancials System - start date 12/10/2012 Orchard Housing System - start date 21/12/1998 M3 Land & Property Suite - start date 04/08/2014 Capita Revenues & Benefits System - start date 25/05/2013 Comino Local Governemnt EDM & Workflow System - start date 04/08/2014	People / Information Services	Annual rolling contract	21-Dec-1998	20-Dec-2024	£39,845.00
ICT-05	Oracle - Enterprise License Agreement	Oracle Corporation	Other	Oracle - Enterprise License Agreement - Named Users	People / Information Services	Annual rolling contract	20-Nov-2006	21-Dec-2024	£292,453.75
ICT-06	Virgin Media - 100Mbps circuit Internet Service	Virgin Media	Other	Virgin Media	People / Information Services	3 Year Contract, Now Annual rolling contract	21-Nov-2016	16-Jun-2025	£25,800.00
ICT-09	Bytes Security Partnerships - Support & Maintenance	Bytes Software Services	Other	Check Point Support for Software & Appliance Gateways. (Firewall) with Telephone Support Checkpoint Endpoint Encryption (Licensing) with Telephone Support F5 Network (Firewall) Multi factor authentication (Safenet)	People / Information Services	Annual rolling contract	02-Dec-2014	31-Dec-2024	£123,474.44
ICT-10a	Bytes Software Services - Licensing Subscription	Bytes Software Services	Other	MS Office Licensing Subscription - OFFICE 365 LICENCES	People / Information Services	3 years contract, now Annual rolling contract	01-May-2015	30-Apr-2025	£194,146.80

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ICT-10b	Bytes Software Services - Support & Maintenance	Bytes Software Services Ltd	Other	RedHat Licence Support & Maintenance - Enterprise Linux Server Standard Licence x2 (with support & maintenance) VDA Subscription - Microsoft Windows Virtual Desktop Access - Subscription Licence - 1 Device -Microsoft Select, Microsoft Select Plus	People / Information Services	Annual rolling contract	01-Jun-2013	28-Jun-2025	£118,812.24
ICT-10c	Bytes Software Services - VMware Support & Maintenance	Bytes Software Services	Other	Production Support Coverage VMware vSphere 6 Enterprise for 1 processor (QTY 6) Production Support Coverage VMware vCenter Server 6 Standard for vSphere 6 (QTY 1)	People / Information Services	Annual rolling contract	01-Sep-2016	31-Aug-2025	£14,864.78
ICT-12	GeoPlace - Licence	GeoPlace	Other	Contractor Licence for the use of Ordnance Survey Data	People / Information Services	Annual rolling contract	15-Apr-2015	14-Apr-2025	£0.00
ICT-15	Experian - Bank Wizzard Ilcence	Experian	Other	Bank Wizard annual license	People / Information Services	Annual rolling contract	01-Mar-2016	01-Mar-2025	£146,381.11
ICT-17	Sunrise - Sostenuto Service Desk Management System	Sunrise	Other	Service Desk Management System Support & Maintenance	People / Information Services	5 years and then 1 year ongoing until 2021	01-Apr-2003	10-Mar-2025	£120,236.65
ICT-18	GGP Systems - Support & Maintenance	GGP Systems Ltd	Other	eNLPG Support & Maintenance GGP NGz Support & Maintenance	People / Information Services	Annual rolling contract	01-Oct-2010	30-Sep-2025	£79,690.31
ICT-19	Capita - Support & Maintenance	Capita Business Services Ltd.	Other	Support & Maintenance provision for Revenues & Benefits System	People / Information Services	Annual rolling contract	01-Jun-2002	31-May-2025	£1,292,168.25

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ICT-20	Northgate Information Systems - Support & Maintenance	NEC Software Solutions (was Northgate Information Systems)	Other	<p>Support & Maintenance Land Charges - Northgate M3 Land Charges Licence - 4 Named User Qty 6 NLIS Level 3 Spatial Extensions (Mapinfo Mapx) 4 Named Users Oracle Support for M3 Land Charges</p> <p>Support & Maintenance - Public Protection Support & Maintenance M3 Public Protection Licences 52 Users 01/04 - 31/03 M3PP Test System DFT Loader for M3PP from M3 corporate Gazetteer Document Management Engine Generic EDRMS Connector to link to Comino M3PP Web Services for use with EH</p> <p>Support & Maintenance Development Control Northgate M3 Development Control (inc legal Agreements) and Building Control - 20 Named Users Support for Spatial Extensions for (Mapinfo MapX) - 20 Users Support for M3 Planning Explorer - Internet Support for M3 Planning Explorer - Intranet Support for Competent Persons Loader Support for Planning Portal Loader</p>	People / Information Services	Annual rolling contract		30-Nov-2024	£469,475.89
ICT-21	Orchard Information Systems - Support & Maintenance	Orchard Information Systems	Other	Support & Maintenance provision for Housing System	Housing & Health/ Housing Business Support	Annual rolling contract		27-Feb-2025	£929,917.17
ICT-22	Civica -EDRM	Civica UK Limited	Other	EDRM Document Management System	People / Information Services	Annual rolling contract		30-Oct-2025	£1,191,470.31

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ICT-25	DCRS - Two Way Radio Support & Maintenance	Direct Communications Radio Services Ltd	Other	Maintenance Contract to include Annual Service, Emergency Breakdown Cover, Remote Support (TRBOnet) & Carriage (for faulty equipment) - 1 Years for two way radio	People / Information Services	Annual rolling contract		01-Jun-2025	£9,720.00
ICT-28	PTX Subscription	Bottomline	Other	PT-X Security Pack Subscription Services PT-X Bacs Monthly Subscription	People / Information Services	3 years	01-May-2018	25-Jan-2025	£23,680.00
ICT-30	Endpoint Security, Web Filter and Email Gateway	Softcat		Endpoint Security, Web Filter and Email Gateway	Technology & Corporate Programmes/ Information Services		01-Nov-2020	31-Oct-2026	
NP/001	EV Charging Point Hosting Agreement	BP Pulse	Other	BP pulse to install, own, operate and maintain x 4 EV Charging Points at Bolebridge Island Car Park and Riverdrive Car Park	Economic Development and Regeneration	7 years	28-Jan-2022	28-Jan-2029	
QQ10/01	Committee Management Information System	Civica UK Limited (was Mordern Mindset Limited)	Other	Committee Management Information System (CMIS) to co-ordinate and manage the democratic support functions of the Council. Support and Maintenance.	Solicitor/ Democratic Services	was 5 years, now rolling contract for the license	01-Mar-2011	30-Jun-2025	£46,940.00
QQ11/10	Box Office - Assembly Rooms	Spektrix	Other	Box Office booking and recording system	Communities, Planning & Partnerships/ Leisure Services		01-Jan-2012	31-May-2025	£31,728.00
QQ13/24	Choice Base Lettings Website	Jade 2003 Ltd t/a Emerald	Other	Quotations are requested for the provision of fully instigated Choice Base Lettings Web Service	Housing & Health/ Business Support	2 years with option to extend - now rolling contract	01-Feb-2014	31-Mar-2025	£41,740.00
QQ18/016	CIL Administration Software	Exacom Systems Ltd	Other	Community Intrastructure Levy Administration Software	Planning and Regeneration	3 years	21-Oct-2018	31-Mar-2025	£31,000.00
QQ18/034	Astute - E-learning Package	Delta-net		E-learning package for Staff Training - Astute	Human Resources / Training & Development	4 years	01-Apr-2023	31-Mar-2027	£19,504.80
QQ18/039	Supply and Maintenance of Kubota G23HD	Oakley's Limited		Supply and Maintenance of Kubota G23HD	Street Scene	one of purchase & 4 years maintenance	01-Apr-2019	25-Mar-2025	£16,400.00

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QQ19/002	EPOS Solution	Gardiff EPOS		Provisions of Electronic Point of Sale System	ICT Services	3 years with option for a rolling extension		22-Sep-2025	£26,754.00
QQ19/016	On-line Home Exchange	Clarion Housing Group		On line national mutual housing exchange service	Housing	3 + 2 x 1	21-May-2020	31-Dec-2024	£5,100.00
QQ20/009	Homelessness Software	Jigsaw	Other	Homelessness ICT software solution that will be compliant with the Homelessness Reduction Act	Neighbourhoods	2 years with option to extend	01-Apr-2021	31-Mar-2023	£19,990.00
QQ20/012	Hardware Maintenance	ICC Managed Services Ltd	Other	Provision of Maintenance for Server & Network Infrastructure	ICT	2 years + 1 year extension option	01-May-2021	30-Apr-2024	£14,385.00
QQ22/003	Compliance checks for Hackney Carriage & Private Hire vehicles	Motor Vehicle Service		Compliance checks for Hackney Carriage & Private Hire vehicles	Growth and regeneration	3 years + 1 year extension	01-Jan-2023	31-Dec-2025	£0.00
QQ22/004	Provision of Timelapse Photography/Video for FHSF	7 Video Ltd	Other	Provision of time lapse footage to showcase the building projects being undertaken in the town centre for the Future High Street Fund. To document the change in real time to show the transformational impact of the works to the town centre.	Growth and Regeneration	2 years with option to extend for up to a further 2 years	01-Aug-2022	30-Oct-2024	£20,900.00
QQ22/005	Play Area Maintenance and Repairs	Andrew White Fencing Ltd	Small Enterprise	Provision of regular maintenance and repair works to play area equipment	Streetscene	1 + 2	31-May-2022	28-Feb-2026	
QQ22/011	Equality & Diversity Training Provider	Ioda Limited		To provide Equality & Diversity Training to Staff and Elected Members		3 years	09-Feb-2023	08-Feb-2026	£12,525.00
QQ22/012	PSN IT Healthcheck	Aristi Ltd	Small Enterprise	Annual IT health check as part of our PSN compliance.	ICT	1yr + 2yrs	13-Feb-2023	07-Feb-2025	£11,506.57

Ref Number	Contract Title	Supplier Name	Business Type Description	Description of Contract	Service Area/ Organisational Unit	Contract Timeframe	Contract Start Date	Contract End Date	Contract Costs
QQ23/001	Purchase & Maintenance of 6 Deployable CCTV Cameras	Idefigo	Small Enterprise	Supply and maintain 6 deployable cameras which can be easily fixed to street furniture and quickly relocated with minimal time.	Partnerships	3 yrs		01-Aug-2026	£18,887.50
QQ23/004	Corporate Stationery	Banner	Other	Framework Agreement for the provision of Office Stationery and Electronic Office supplies	Corporate Procurement	2yr + 2 x 1yr	01-Jul-2023	13-Jul-2027	£6,000.00
QQ23/006	Data Analytical Consultancy Services - Customer Insight	Trueman Change Management Ltd	Other	Assist in development of a strategic approach to using customer insight. Establish systems for the collection, collation and analysis of customer feedback.	AD People	4 months + 6 months	01-Dec-2023	31-Oct-2024	£10,000.00
QQ23/007	Market Feasibility Study	Brightcorp Ltd T/A The Retail Group	Other	Consultant to deliver a market review and list recommendations to develop a market improvement strategy.	Economic Development and Regeneration	1 yr		31-Mar-2025	£17,775.00
QQ23/018	Right to Buy Valuations	Sure Surveyors Ltd	Small Enterprise	Independent RICS Registered Valuer to conduct Right to buy valuations	Right to Buy	2 years		21-Apr-2026	£250.00
QQ23/020	EAP Services	Health Assured	Other	Provide Employee Assistance Programme	HR	3 years		01-Mar-2027	£8,200.00
QQ24/001	Key Holding Service	SSG Support Services Group Ltd	Medium Enterprise	Provide out of hours key holding service, 7 days per week 365 days per year.	Assets	2yrs plus 1		11-Aug-2027	£10,950.00
QQ24/003	Strategic Flood Risk Assessment	Jeremy Benn Associates Ltd	Medium Enterprise	undertake and complete Strategic Flood Risk Assessment (SFRA) level 1 and, where appropriate, level 2	Growth and Regeneration (Plannin)	11 months		15-Jun-2025	£29,500.00
QQ24/007	Ad-Hoc Security Services Sheltered Housing	SSG Support Services Group Ltd		The provision of a call-off service to the council providing security for Sheltered housing residents within the borough.	Sheltered Housing	3 years +1		30-Sep-2027	£14.44
QQ24/008	Statistically Representative Residents Survey	Enventure Research	Small Enterprise	Deliver a statistically representative telephone survey, following the Local Government Association methodology to deliver robust and accurate feedback to base decisions.	Corporate communications	3 months		31-Dec-2024	£23,250.00

Ref Number	Contract Title	Supplier Name	Business Type Description	Description of Contract	Service Area/ Organisational Unit	Contract Timeframe	Contract Start Date	Contract End Date	Contract Costs
QQ24/009	Housing Strategy 2025-2030	The Innovation Centre	Small Enterprise	Develop: . An updated Housing Strategy 2025-2030 . A Supported Housing Strategy 2025-2030	Partnerships	6 months		31-Mar-2025	£28,500.00
QQ24/011	Lease Accounting Software	Link Treasury Services Limited	Medium Enterprise	Provision of Lease accounting software to support IFRS16 accounting and reporting.		3 years		31-Jul-2027	