

Wave 14 Headline Results - November 2012

	Cannock Chase	East Staffordshire	Lichfield	Newcastle	Stafford	Staffordshire Moorlands	South Staffordshire	Tamworth		
% who are satisfied with their local area as a place to live (Q2)	94%	93%	89%	90%	92%	93%	97%	93%		
Top three things that are most important in making somewhere a good place to live (Q3a)	Health Services	10% Crime levels	15% Crime levels	14% Crime levels	13% Good schools	12% Crime level	14% Crime levels	15% Crime levels	14%	
	Crime level	9% Good schools	13% Health services	12% Good Schools	11% Crime levels	12% Health services	12% Health services	10% Health services	12%	
	Shopping Facilities	9% Clean streets	11% Activities for young people	11% Clean Streets	11% Clean streets	10% Good schools	12% Good schools	9% Activities for young people	11%	
Top three things that most need improving (Q3b)	Activities for young people	8% Traffic congestion	11% Activities for young people	15% Activities for young people	13% Activities for young people	13% Roads and pavements	17% Activities for young people	18% Activities for young people	15%	
	Road and pavements	7% Activities for young people	10% Clean streets	10% Roads and pavements	13% Roads and pavements	8% Public transport	8% Activities for young people	16% Public transport	13% Sport / leisure facilities	14%
	Employment opportunities	6% Crime level	10% Parks and open spaces	9% Shopping facilities	8% Roads and pavements	8% Employment opportunities	10% None	11% Employment opportunities	11%	
Top three things that are a big problem in the local area (Q4)	Drugs	34% Smoking	30% Alcohol	21% Smoking	23% Overweight	19% Alcohol	24% Drugs	11% Alcohol	16%	
	Alcohol	32% Alcohol	25% Drugs	18% Overweight	21% Smoking	14% Drugs	19% Alcohol	8% ASB	16%	
	ASB	27% ASB	25% ASB/Smoking	12% Alcohol	19% Drugs	14% Overweight	19% ASB	7% Drugs	14%	
% who have given unpaid help to groups / clubs / organisations at least once a month (Q5a)	10%	18%	15%	13%	21%	11%	15%	13%		
% who have given unpaid help to friends or neighbours at least once a month (Q5b)	28%	47%	30%	34%	39%	45%	7%	20%		
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% who are satisfied with the overall level of service provided by: (Q7)	a) police	79%	75%	66%	60%	73%	67%	75%	87%	
	b) county/city council	70%	58%	60%	53%	59%	49%	72%	75%	
	c) district/borough council	69%	55%	62%	53%	58%	51%	70%	71%	
	d) fire & rescue service	91%	77%	82%	74%	80%	80%	85%	90%	
	e) GP	92%	87%	79%	73%	84%	79%	92%	90%	
	f) local hospital	74%	83%	81%	81%	57%	79%	78%	86%	
% who feel well informed about the work of: (Q9)	a) police	41%	51%	54%	42%	53%	41%	61%	53%	
	b) county/city council	52%	57%	47%	45%	53%	43%	70%	58%	
	c) district/borough council	55%	55%	49%	44%	53%	45%	63%	58%	
	d) fire & rescue service	46%	44%	54%	39%	47%	44%	53%	55%	
	e) GP	72%	64%	60%	57%	59%	66%	72%	70%	
	f) local hospital	50%	53%	56%	52%	39%	57%	51%	57%	
% who agree that good value for money is provided by: (Q10)	a) police	72%	67%	65%	55%	61%	62%	66%	80%	
	b) county/city council	60%	50%	45%	35%	48%	37%	60%	60%	
	c) district/borough council	59%	46%	47%	37%	47%	38%	57%	61%	
	d) fire & rescue service	87%	81%	79%	78%	76%	85%	82%	87%	
	e) GP	87%	83%	77%	77%	77%	80%	83%	81%	
	f) local hospital	74%	81%	75%	79%	54%	82%	73%	85%	
% who agree that Staffordshire has a thriving economy (Q11a)	39%	36%	55%	20%	24%	19%	41%	51%		
% who agree that Staffordshire is a safe and healthy place to live (Q11b)	78%	80%	76%	71%	83%	75%	86%	91%		

% who agree that Staffordshire provides opportunities to help them succeed in what they want to do (Q11c)	54%	55%	56%	47%	47%	48%	48%	61%
% who feel safe when outside in their local area during the day (Q12)	98%	99%	100%	99%	97%	100%	98%	99%
% who feel safe when outside in their local area after dark (Q13)	77%	77%	80%	78%	85%	75%	87%	72%
% who have felt fearful of being a victim of crime in their local area over the last 12 months (Q14)	13%	25%	17%	11%	11%	12%	4%	14%



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% who have been a victim or witness of crime in the last 12 months (Q15)	9%	16%	16%	13%	15%	15%	8%	9%
% who are satisfied with the level of visible police presence in their local area (Q17)	50%	48%	41%	41%	48%	41%	62%	66%
% who agree that the police in this area can be relied on to be there when you need them (Q18a)	72%	63%	64%	58%	62%	65%	67%	75%
% who agree that the police in this area would treat you with respect (Q18b)	94%	86%	76%	75%	83%	76%	83%	86%
% who agree that the police in this area treat everyone fairly(Q18c)	87%	73%	70%	58%	64%	59%	77%	79%
% who agree that the police in this area can be relied on to deal with minor crimes (Q18d)	62%	58%	47%	47%	56%	47%	59%	68%
% who agree that the police in this area understand the issues that affect this community (Q18e)	75%	72%	61%	65%	66%	68%	69%	67%
% who agree that the police in this area deal with things that matter to this community (Q18f)	70%	57%	66%	66%	61%	62%	68%	72%
% who have confidence in the police in their area (Q18g)	81%	73%	74%	71%	75%	72%	81%	83%
% who are confident that the CJS as a whole is effective (Q19a)	45%	52%	33%	35%	47%	35%	42%	51%
% who are confident that the CJS as a whole is fair (Q19b)	49%	55%	39%	42%	57%	44%	45%	63%
% who would rate their usual health as excellent, good or very good (Q23)	77%	87%	81%	78%	83%	80%	86%	85%