



Tamworth Safer Neighbourhood Panel Meeting Notes

Friday 9th September 2016 2-4 pm

Sacred Heart Church

Present	<p>Cllr Stephen Doyle (Chair-part meeting) John Mitchell (Chair – part meeting) Junaid Gharda David Davies Joanne Sands Insp Jason Nadin Peter Timmis Peter Hill Matt Goldsmith Peter Lynn Jan Matthews (minutes)</p>	<p>Portfolio Holder for Communities and Wellbeing Tamworth Resident Head of Policy, Performance and Assurance OPCC ETAP Member Head of Community Safety TBC Local Neighbourhood Inspector Tamworth Resident Tamworth Resident Contact Services Manager, Staffordshire Police Tamworth Resident Support Staffordshire</p>
	<p>Welcome and introductions Stephen Doyle opened the meeting as interim Chairperson. Item 3. Election of Chair was brought forward on the agenda. John Mitchell was voted in as Chair. JM welcomed new member – Peter Lynn</p>	
1.	Apologies	Steven Smith

		Pauline Winch Vic Van Den Bergh Brian Jenkins
		Action
	Minutes from last meeting	None
	Matters arising	None
2.	<p>Overview of Contact Services (999,101 police incidents) Matthew Goldsmith – Contact Services Manager. Matt gave an overview of the background of contact services. There have been lots of changes and an increase in calls. Panel members are invited to visit the Contact Centre, around 12 visitors could be accommodated at one time. The Contact Centre take 999, 101 and calls from other priority centres. The Contact Centre is also responsible for the front desks in block 8. During 2014 to 2015 there had been a shortage of suitable staff – this has now increased. The full picture is given to staff when recruiting to ensure stability. Full training is given, followed by 3 months with a mentor. 30% of 999 calls are emergencies. 1400 to 1700 calls are taken per day, on 22nd August 2016, 2000 calls were taken. Threats and risks are identified and each call is taken on merit. There are approx. 35 operatives per shift over a 5 shift system. Dispatch operatives now usually know the area and are aware of local issues. Sometimes language and dialects cause difficulties. It takes approx. 1.5 minutes to answer a call. Messages are sent out via social media. The charge for a 101 call is 15p across the board. DD detailed an incident he wanted to report but was kept waiting for 5.5 minutes for Action Fraud. Felt that this would put people off reporting crime.</p>	
3.	Election of Chair – as above	
4.	<p>Local Policing Report – Tamworth Local Policing Team Inspector Jason Nadin Priorities over the last month have been a) Car key burgluries: An offender was arrested last night suspected of 40 offences. Many offenders are found by checking the DN database b) Motor bike theft: Has risen over the Summer holidays. There were 11 over a 30 day period. 2 offenders were arrested last week. Operation ‘Shadow’ in plain clothes is in place from 6pm to 3am daily. This is successful in finding offenders. Crime hotspots include Glascote, Wilnecote, Stoney Delph. PH: PCSO’s do a fantastic job. JN: There are no plans to reduce or increase number of staff.</p>	

	<p>Over the 8 wards there are 2 PCSO's/PC's in each area. Techno crime is now more prevalent by crime type than it was years ago. Shoplifting is the highest crime. Priority is not just the numbers of crime but the seriousness i.e. threat, risk, vulnerability. PH: Are offenders with the local area or across border? Cross border crime is an issue. A Leicester group committed 200 offences in March. PL: Grateful of police work in the local area and that serious crimes are limited locally. Questions to JN: JM: Is it a problems that all officers do not have cameras? Answer: It is not acceptable but there is a limited camera supply and it depends on staffing level. There are enough cameras for a normal shift. Officers should still do a 'Stop and Search' even without a camera. TASER officers will always carry a camera. Good background evidence can be gained from a BWC. e.g. no handle on the inside of a child's bedroom door gives an indication of the household situation.</p>	
5.	<p>Safer Neighbourhood Work Plan</p> <p>Current: Stop and Search JM handed out a hard copy report of the Stop and Search session. Key points:</p> <ul style="list-style-type: none"> • Video footage is deleted after 31 days. • Stop and Search has to be intelligence led. • A less noisy office is needed to listen/watch footage. • A larger screen would be helpful and would also aid training of officers. <p>JN: Not all computers have DEMS</p> <ul style="list-style-type: none"> • Lack of video availability –if police are unable to provide necessary footage, then it should be stated. <p>JN: There are only usually 5-6 videos per month.</p> <p>Dashboard John has met with Vicky Farrah, Performance Lead OPCC and had looked at the Staffordshire Observatory and the Dashboard. Vicky is happy to come out and visit panels or to meet with a 'Data Champion' from each panel.</p> <p>Future: Out of Court Disposals JG: A pilot had been developed in Staffordshire. The panel may want to look at in the future but work needs doing first by the OPCC.</p>	

	<p>Discussion took place around the justice system - it all needs bringing together. It is not all the fault of the Police. It's not all about blame but around mending the system.</p> <p>The scrutiny could flag up issues, look at processes and flag up concerns to be looked at.</p> <p>ASB</p> <p>PCSO's are currently visiting schools and working with other partners. Technology is helping but more needs to be done.</p>	
6	<p>Chairs' Forum Meeting and Report (report attached)</p> <p>Matthew Ellis stayed for the first part of the meeting and he talked about various points, which are included in the Chairs' Forum Report. He included issues he would like panels to consider for future work. This included looking at ASB, more visibility and more use of technology.</p> <p>ACTION: Panel members to start to collect information on ASB and from the Dashboard to move the panel forward.</p> <p>ACTION: Jan M to send Chairs Forum Report to panel members. The final guidance (September 2016) was handed out.</p> <p>Action points:</p> <p>Data Champion</p> <p>ACTION: Panel members to think about being considered for position of Data Champion.</p> <p>Recruitment:</p> <p>JM has been to Dosthill Residents Association and a Belgrave group and MG promoted the panel at Support Staffordshire Forum.</p>	
7.	<p>Future training requirement and panel requirements.</p> <p>JM – Could a panel member accompany a police officer or visit the police station to gain a greater understanding of police work?.</p>	
8.	<p>ACTION: JM to email panels members contact details to all panel members</p> <p>Future meetings:</p> <p>Informal residents meeting:</p> <p>Thursday 6th October 2016 at 6.15pm at Tamworth Borough Council (now confirmed by Jo Sands</p> <p>Main panel meetings at 2pm at Sacred Heart Church</p> <p>Friday 2nd Dec 2016</p> <p>Friday 3rd March 2017</p> <p>Friday 2nd June 2017</p> <p>Friday 1st September 2017</p> <p>ACTION: Jan M to check room bookings</p>	