



A guide to...

Homelessness Prevention

Tamworth Strategic Housing Services

Tamworth
Borough Council



Tamworth Strategic Housing Services

“Improving the
availability and
standard of
housing”

Introduction

This leaflet provides an outline of the measures that are available to all residents of Tamworth Borough Council who may find themselves in housing difficulties or facing the possibility of being made homeless.

The aim of Tamworth Borough Council is to prevent homelessness in as many instances as it is possible to do so. It is widely acknowledged that households who are able to avoid homelessness have better health, employment and educational prospects than those who go through the homelessness process. The package of measures in place should ensure that most households who ask the Housing Advice Team for help will be given sufficient advice guidance and support to resolve their housing difficulties satisfactorily.

The measures available are ...

The Bond Scheme: this is a scheme that aims to assist households into private rented accommodation by offering the landlord a paper bond that has the equivalent financial value of eight weeks rent. The Council will undertake an affordability assessment to ensure that you are able to pay the rent and maintain normal household expenditure and offer advice and guidance on making a claim for local housing Allowance. In some circumstances we may also be able to notify you of landlords who are looking for tenants for their properties and who are willing to accept a bond from us.

More detailed information on the scheme is available in the leaflet called ‘ The Tamworth Bond Scheme – information for tenants’

The Sanctuary Scheme: is a scheme designed to assist the victims of domestic violence and hate crime. It is provided by a partnership of agencies including Tamworth Borough Council, Staffordshire Police and Staffordshire Fire and Rescue. Referral to the scheme must be made by one of the partner agencies who will provide further information on the scheme at the point of referral

Debt Advice: is provided in partnership with Tamworth Home Start. The service is available to any household that contains a dependent child or is in receipt of local housing allowance or housing benefit. The service is designed to enable any household that is struggling with debt issues to take control of the issues and tackle the debt whilst understanding which debts need to be paid as a matter of priority and which creditors can be asked to take significantly reduced payments. In some circumstances the staff at Home Start will accompany you to court if it is appropriate that they do so and you will keep your home.

More detailed information on the scheme is available in the leaflet called 'A guide to Debt Advice'

Mediation: is a service provided by the homelessness prevention officers employed by Tamworth Borough Council. The service is designed to reduce the number of young vulnerable households who are in conflict with family members from becoming homeless. It allows a planned move from the parental home into supported or independent accommodation as smoothly as possible whilst maintaining the vital support that the family provides for a young person in situations where the relationship can not be repaired. In most cases active mediation will enable both the young person and the family to continue to live together without the need for the young person to leave the family home.

Housing Advice: is a general service which will look at all of the above options in addition to the housing waiting list and referral to various supported accommodation providers. Advice and guidance can also be offered around the homelessness process and the implications of that process for your household.



Contact details:

Housing Advice Team 01827 709455 or email: enquiries@tamworth.gov.uk

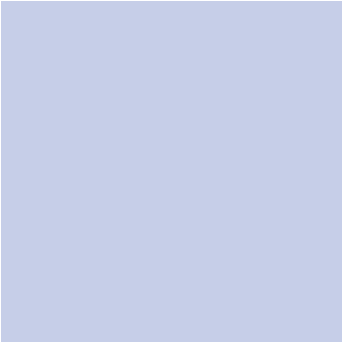
Home Start (Tamworth) 01827 62400

Tamworth Police 08453 30 20 10

Notes



Notes



Have you found the information in this leaflet helpful?

If you would like to comment on the content of this leaflet, including which information you found most helpful and where you would like to see additional information please complete and return this slip to the Housing Advice team at Marmion House, Lichfield Street, Tamworth B79 7BZ

What did you like / find helpful about the leaflet?

What information would you have liked the leaflet to contain that it didn't?

Would you like to participate in any further consultation we may do on homelessness prevention in the future? Y/N

If Yes please provide your name, address and contact telephone number

Name: _____

Address: _____

Contact number: _____

Alternative Formats

If you, or someone you know, require this information in an alternative format please phone Housing Advice on 01827 709455, or email enquiries@tamworth.gov.uk. Alternative formats are: Large print, Braille, audio tape, PC disc format.

Cantonese

如果您覺得用自己的語言和我們交談比較容易，請找一個會說英語的朋友或親戚致電我們，電話是：0800 183 0454。我們可以安排翻譯人員與您聯繫，討論您需要的翻譯服務。

Greek

Αν προτιμάτε να μιλήσετε στη γλώσσα σας ζητήστε από έναν φίλο ή συγγενή σας να επικοινωνήσει στο 0800 183 0454. Μπορούμε να σας κανονίσουμε έναν διερμηνέα.

Gujarati

જો તમને અમારી સાથે તમારી પોતાની ભાષામાં વાતચીત કરવી સરળ લાગતી હોય તો અંગ્રેજી બોલી શકતા એક મિત્ર અથવા સગાને કહો કે તેઓ 0800 183 0454 ઉપર અમારો સંપર્ક સાથે. અમે એક ઈ-ટર્પ્રિટરની વ્યવસ્થા કરી શકીશું કે જેથી તમને જરૂરી ભાષાંતર વિષે ચર્ચા કરી શકાય.

Mandarin

如果您认为以自己的母语与我们交谈更容易的话，请让一位讲英语的朋友或亲属与 0800 183 0454 联系。我们可以安排一个翻译人员与您联系，讨论所需的翻译事宜。

Polish

Jeśli łatwiej Ci będzie rozmawiać z nami we własnym języku, poproś tego z krewnych lub przyjaciół, który włada językiem angielskim, by skontaktował się z nami pod numerem 0800 183 0454. Możemy skierować do Ciebie tłumacza, który omówi z Tobą, jakiego rodzaju tłumaczeń będziesz potrzebować.

Punjabi

ਜੇਕਰ ਤੁਹਾਨੂੰ ਸਾਡੇ ਨਾਲ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿਚ ਗੱਲ ਕਰਨਾ ਅਸਾਨ ਲੱਗਦਾ ਹੈ ਤਾਂ ਆਪਣੇ ਕਿਸੇ ਅੰਗਰੇਜ਼ੀ ਬੋਲਣ ਵਾਲੇ ਮਿੱਤਰ ਜਾਂ ਰਿਸ਼ਤੇਦਾਰ ਨੂੰ 0800 183 0454 'ਤੇ ਸੰਪਰਕ ਕਰਨ ਲਈ ਆਖੋ। ਅਸੀਂ ਦੁਭਾਸ਼ੀਏ ਦੀ ਵਿਵਸਥਾ ਕਰ ਸਕਾਂਗੇ ਜੋ ਤੁਹਾਡੇ ਲੜੀਏ ਤਰਜਮੇ ਦੇ ਬਾਰੇ ਗੱਲਬਾਤ ਕਰਨ ਲਈ ਤੁਹਾਡੇ ਨਾਲ ਸੰਪਰਕ ਕਰੇਗਾ।

Urdu

اگر آپ ہم سے اپنی زبان میں بات کرنے میں آسانی محسوس کرتے ہیں تو انگلش بولنے والے ایک دوست یا رشتہ دار سے فون نمبر 0800 183 0454 پر رابطہ کرنے کے لئے کہیں۔ ہم آپ کے لئے ایک مترجم کا بندوبست کر سکتے ہیں جو آپ کی ترقی کی ضرورت پر بات چیت کرنے کے لئے آپ سے رابطہ کرے۔