

Tamworth Borough Council

Estate Caretaking & Cleaning Services

The standard of communal cleaning at your block

The Council's Estate Caretaking & Cleaning Services Team is responsible for keeping clean the internal communal areas where you live on regular basis.

We aim to keep your communal areas clean and as pleasant as possible and have a routine programme for cleaning.

Below is a daily cleaning log for your block which clearly details the dates and times of when your block has been cleaned.

Every communal housing block receives a regular inspection from the services Team Leader. A written quality control report is created for these areas and our performance will be published regularly in the Tenants Open House Magazine and Tamworth Borough Council website.



How to report a problem with the cleaning in your block?

If you think an area of cleaning has fallen below the standard of cleanliness you expect or you wish to report any issues regarding the cleanliness of your block including graffiti, please let us know by contacting us on the telephone number below:

Estate Caretaking & Cleaning Services

Monday to Thursday - 8.45am to 5.10pm

Friday - 8.45am to 5.05pm

Telephone number: 01827 254867

We aim to remove offensive graffiti within 24 hours and other graffiti as soon as possible.

How to report repairs in your block?

Sadly, in spite of our best efforts, some of our communal areas are occasionally damaged or vandalised. If you come across damage or areas in poor state of repair, please let us know by contacting us on:

Repairs Call Centre: 0800 183 0044



