



A guide to...

# Homelessness and Single People

*Tamworth Strategic Housing Services*

*Tamworth*  
Borough Council



## Tamworth Strategic Housing Services

“Improving the  
availability and  
standard of  
housing”

### Where can I go for help?

If you find that you are homeless or threatened with homelessness please contact the Housing Advice Team at Tamworth Borough Council or your Personal Advisor at Connexions.

You will be offered advice and assistance on how best to deal with the situation.

To meet the requirements of the legislation you will need to be considered to be eligible for assistance, homeless, in priority need and have not caused your homelessness intentionally. For further advice and guidance on these points please contact the Housing Advice team or refer to the leaflet A Guide to Homelessness.

If you are under 18 you will need to be accompanied to any interview by your parent or a person with parental responsibility. As a minor we can not interview you without an adult present.

### What practical help can you give me?

- We can discuss your options with you
- We can make referrals to supported housing projects
- We can offer mediation to enable you to return to your home

If you are over 18 years of age we can offer the bond scheme to you to enable you to look at private rented accommodation

### What can I do for myself?

- You can let friends / family/ work colleagues know that you are looking for accommodation
- You can look on the notice boards in local shops or the supermarkets for advertised properties
- If you are a college student you can contact the college or student union for help

## What if I do not meet the requirements of the legislation?

If you are a single person who does not meet the requirements of the legislation we will offer you advice and assistance to obtain a hostel space. Tamworth does not have a hostel within the town and you will need to go to one of the neighbouring cities to find a hostel place.

If you are over 18 we can offer the bond scheme to help you find private rented accommodation.

## Welfare and Housing Benefits

If you find private rented accommodation, we encourage you to seek budgeting and benefits advice before you sign the tenancy.

You can get advice from the housing advice team, Connexion or a specialist advisor such as Citizens Advice Bureau (CAB) who are based in the Philip Dix Centre, Corporation Street, Tamworth. Telephone 01827 709645.

## Supported Accommodation

If you are aged 16 – 24 you may be eligible for supported housing. There are a number of schemes operating in the Borough including Tamworth Cornerstone HA and Elim HA at Byatt House. There are also supported housing schemes offering specialist support to young parents and those with mental ill health.

These schemes help young people towards managing tenancies of their own. They help with managing money, and every day life skills.

All schemes require a referral for the housing advice team in order to consider you for any future vacancy they may have. Please speak to the Housing Advice team for further information.



## Contact details

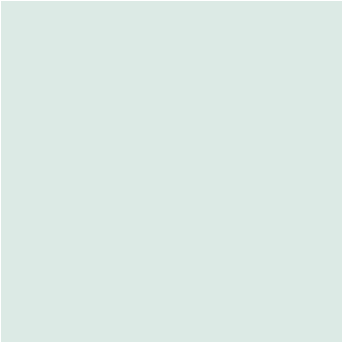
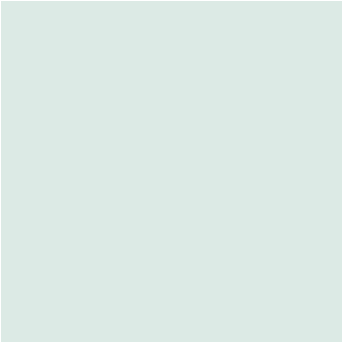
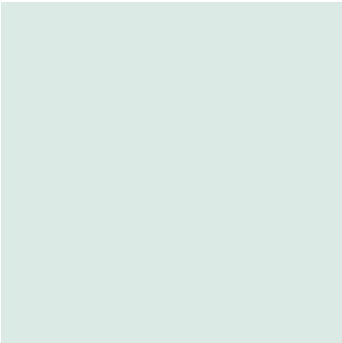
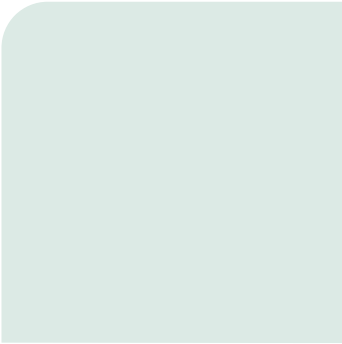
**Housing Advice Team** 01827 709455

**Connexions** 01827 475580

**C. A. B.** 01827 709645

## Notes

## Notes



## Have you found the information in this leaflet helpful?

If you would like to comment on the content of this leaflet, including which information you found most helpful and where you would like to see additional information please complete and return this slip to the Housing Advice team at Marmion House, Lichfield Street, Tamworth B79 7BZ

What did you like / find helpful about the leaflet?

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What information would you have liked the leaflet to contain that it didn't?

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Would you like to participate in any further consultation we may do on homelessness and single people in the future? Y/N

If Yes please provide your name, address and contact telephone number

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Contact number: \_\_\_\_\_

## Alternative Formats

If you, or someone you know, require this information in an alternative format please phone Housing Advice on 01827 709455, or email enquiries@tamworth.gov.uk. Alternative formats are: Large print, Braille, audio tape, PC disc format.

### Cantonese

如果您覺得用自己的語言和我們交談比較容易，請找一個會說英語的朋友或親戚致電我們，電話是：0800 183 0454。我們可以安排翻譯人員與您聯繫，討論您需要的翻譯服務。

### Greek

Αν προτιμάτε να μιλήσετε στη γλώσσα σας ζητήστε από έναν φίλο ή συγγενή σας να επικοινωνήσει στο 0800 183 0454. Μπορούμε να σας κανονίσουμε έναν διερμηνέα.

### Gujarati

જો તમને અમારી સાથે તમારી પોતાની ભાષામાં વાતચીત કરવી સરળ લાગતી હોય તો અંગ્રેજી બોલી શકતા એક મિત્ર અથવા સગાને કહો કે તેઓ 0800 183 0454 ઉપર અમારો સંપર્ક સાથે. અમે એક ઇન્ટરપ્રિટરની વ્યવસ્થા કરી શકીશું કે જેથી તમને જરૂરી ભાષાંતર વિષે ચર્ચા કરી શકાય.

### Mandarin

如果您认为以自己的母语与我们交谈更容易的话，请让一位讲英语的朋友或亲属与 0800 183 0454 联系。我们可以安排一个翻译人员与您联系，讨论所需的翻译事宜。

### Polish

Jeśli łatwiej Ci będzie rozmawiać z nami we własnym języku, poproś tego z krewnych lub przyjaciół, który włada językiem angielskim, by skontaktował się z nami pod numerem 0800 183 0454. Możemy skierować do Ciebie tłumacza, który omówi z Tobą, jakiego rodzaju tłumaczeń będziesz potrzebować.

### Punjabi

ਜੇਕਰ ਤੁਹਾਨੂੰ ਸਾਡੇ ਨਾਲ ਆਪਣੀ ਭਾਸ਼ਾ ਵਿਚ ਗੱਲ ਕਰਨਾ ਅਸਾਨ ਲੱਗਦਾ ਹੈ ਤਾਂ ਆਪਣੇ ਕਿਸੇ ਅੰਗਰੇਜ਼ੀ ਬੋਲਣ ਵਾਲੇ ਮਿੱਤਰ ਜਾਂ ਰਿਸ਼ਤੇਦਾਰ ਨੂੰ 0800 183 0454 'ਤੇ ਸੰਪਰਕ ਕਰਨ ਲਈ ਆਖੋ। ਅਸੀਂ ਦੁਬਾਰਾ ਦਿ ਵਿਵਸਥਾ ਕਰ ਸਕਾਂਗੇ ਜੇ ਤੁਹਾਡੇ ਲੜੀਂਦੇ ਤਰਜਮੇ ਦੇ ਬਾਰੇ ਗੱਲਬਾਤ ਕਰਨ ਲਈ ਤੁਹਾਡੇ ਨਾਲ ਸੰਪਰਕ ਕਰੇਗਾ।

### Urdu

اگر آپ ہم سے اپنی زبان میں بات کرنے میں آسانی محسوس کرتے ہیں تو انگلش بولنے والے ایک دوست یا رشتہ دار سے فون نمبر 0800 183 0454 پر رابطہ کرنے کے لئے کہیں۔ ہم آپ کے لئے ایک مترجم کا بندوبست کر سکتے ہیں جو آپ کی ترجمے کی ضرورت پر بات چیت کرنے کے لئے آپ سے رابطہ کرے۔